

Training Laboratory management ISO 17025

Duration : 1 – 1,5 days

1. Definitions - Generalities Impartiality Confidentiality
2. Structural requirements - SMS for Labo
3. Resource requirements HR - Competence and training Facilities and environmental conditions Equipment Metrological traceability External providers (Purchasing)
4. Commercial aspects : tenders and contracts
5. Sampling
6. Handling of test or calibration items
7. Technical records
8. Evaluation of measurement uncertainty : generalities (see training Metrology for details)
9. Ensuring the validity of results - Interlaboratory comparisons; proficiency testing
10. Reporting of results - reports and certificates; sampling reports; opinions and interpretations
11. Complaints - Non conformities - Data control / IT
12. Management system requirements Options A and B Documentation control PDCA - Audits - Management reviews