



► Beyond certification ...

Valunorm's consulting services aim at putting in place an IATF 16949 conform Quality Management System (QMS) to achieve certification, but this project is also devised to bring a direct business added-value

► Main Services

1. Gap analysis

Goal : to determine gaps between the current QMS and IATF 16949 requirements

Format : Group sessions

Duration : 5 Days

2. Planning the implementation project

Goal : organise project in work-packages, assess resources and establish a schedule

Format : working sessions w/ Valunorm & QM, based on PMBOK method

Duration : 2 days

3. Project steering to secure delivery date

Goal : Plan and facilitate meetings and work sessions to achieve delivery targets

Format : targeted presence of Valunorm in critical meetings

Duration : 1,5 days / month

4. Assistance with the writing of the necessary QMS items

Goal : support writing of documentation and train personnel

Format : kick-off group sessions + support on demand

Duration : typically 25 days

5. Application of the revised QMS

Goal : support the application of new and revised processes/procedures

Format : in-the-field presence to accompany the actual application (Do)

Duration : on request

6. Preparation for certification and customers' audits

Goal : prepare storyboards and train process owners for audits

Format : group sessions

Duration : estimate = 3 days

Livrables

- **Report** with Corrective Action Requests, Improvement Action requests and positive points
- **Personnel** is **trained** on IATF 16949

- **Work breakdown structure (WBS)**
- **Schedule** w/ Responsibilities & Resources estimates (hours for client and Valunorm)

- **Status reports** w/ corrective actions

- **IATF 16949 Conforming QMS**

- **Records** to prove the "Do phase"

- **Story boards w/ trained personnel**

► Focus on efficiency

► Team work

Valunorm organises collaborative sessions :

- Valunorm **collaborates directly** with its clients to prepare documents and train personnel in **real time**
- Colleagues are made aware of each other's processes and procedures to develops **Quality harmonisation** within the company and reinforce **interactions** between functions

€ This collaborative format allows a quicker implementation of standards, while maintaining Valunorm's consulting days at a minimum for an **optimised quality/price/leadtime ratio**

► Pragmatism – adapting to clients specific situation

The improved IATF conforming QMS is based on

- the client's **context, products** and **customers**
- quality and business **risks** specific to the client's operations

► Technical Expertise

Valunorm brings in-depth knowledge and practical experience on :

- Risk management (ISO 31000) and BCP (Business Continuity Plans)
- Control plans
- Statistical Process Control
- FMEA – Process flows
- Measuring Systems Analysis (GUM) and Lab Management (ISO 17025)
- Qualification plans – PPAP
- Maintenance performance management / indicators (EN 13306)
- Project management (PMBOK)
- Supplier assessment techniques